

McMahon, Lucy

From: FOI Responses
Sent: 23 April 2024 12:25
To: [REDACTED]
Subject: [REDACTED] Response

[REDACTED]

Thank you for your Freedom of Information request dated 23 March 2024, for information about HR software and systems.

Please find below City of Doncaster Council's responses to the questions you have raised.

Request:

1. What software do you use for your payroll, hr and finance solutions, how much annually do you spend on each, when does each contract expire?

Response:

City of Doncaster Council uses MHR i-Trent for payroll and HR solutions. We do not hold information on individual payroll and hr spend or the expiry date of the contract with MHR i-Trent, as this is a service we buy in from Rotherham Metropolitan Borough Council (RMBC) who hold the contract with MHR i-Trent.

For Finance Solutions City of Doncaster Council use oneAdvanced E5 and the annual contract value is £340,000. For the contract expiration date, this information is exempt from disclosure under Section 21 of the Freedom of information Act. Section 21 exempts information from the right of access if that information is reasonably accessible to the applicant by other means. In this case the information can be accessed via 'City of Doncaster Councils Current Contracts' at: <https://www.doncaster.gov.uk/services/the-council-democracy/local-transparency-current-contracts> you can apply a filter to the spread sheet and filter out Contract C9595 for the information you require.

Request:

2. Do you manage your payroll in-house or do you outsource it if so, who do you outsource it to?

Response:

This is a Transactional Payroll Shared Service with RMBC.

Request:

3. How many people do you pay each month using your payroll solution?

Response:

City of Doncaster Council pay 7000 people each month using this payroll solution.

Request:

4. How many pensioners do you pay using your payroll solution?

Response:

City of Doncaster Council pays 650 pensioners using this payroll solution.

Request:

5. Do you use Microsoft power platform technologies such as Power Automate, Power Virtual Agents?

Response:

City of Doncaster Council use Power BI for reporting from Finance Systems.

Request:

6. What is the employee count in your organisation?

Response:

City of Doncaster Councils employee count is 4811.

Request:

7. Do you collaborate with other organisations in the delivery of HR & Payroll shared services? If so which organisation?

Response:

Yes, RMBC

Request:

I hope that this information is useful to you.

City of Doncaster Council estimates that it has cost £46.00 to respond to this request for information.

Reviewing any decisions made:

If you are not happy with this reply you can ask us to review our response. To do this write to us within 40 working days of receiving your response at the address below or email FOIAppeals@doncaster.gov.uk

If you do not agree with the review decision you can apply to the Information Commissioner's Office (ICO) for a decision about our compliance or otherwise with the Freedom of Information legislation. Contact details for the ICO are: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF. www.ico.org.uk Telephone 0303 123 1113.

Yours sincerely,

Lucy McMahon
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Corporate Resources
City of Doncaster Council

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